



# EPAY UUM USER MANUAL

Payment Guide v1.1



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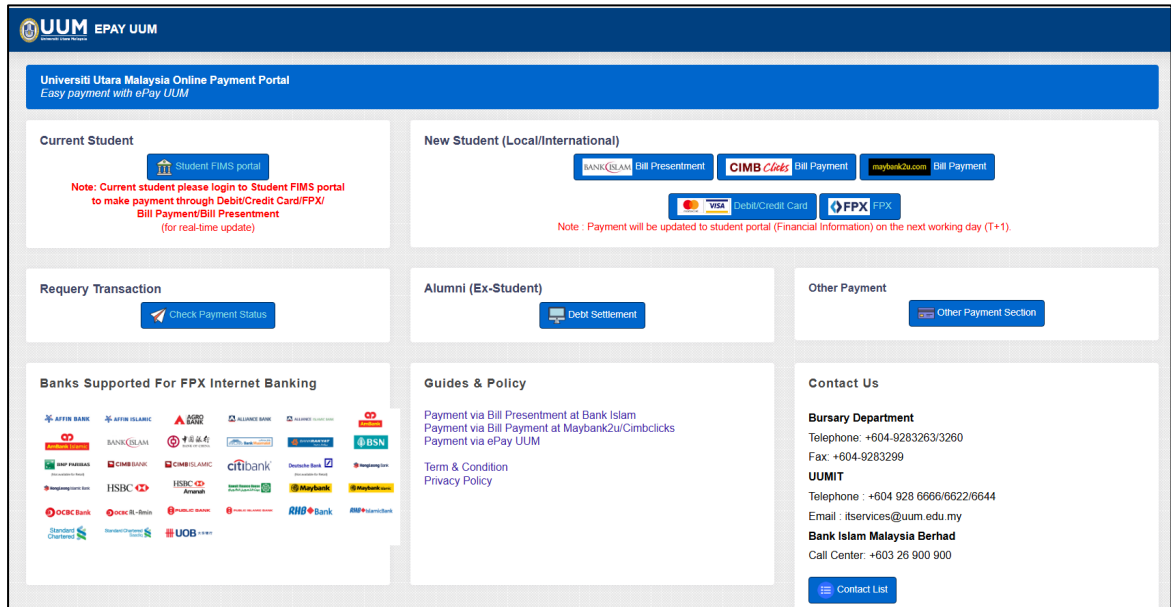
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## 1.0 Overview

ePay UUM is a payment gateway that allows customer to make real time online payments to UUM through FPX and debit/credit card facility.

## 2.0 Main Page

ePay main page:



### 2.1 Student Fee payment

a) Current student:

Click at **“Student FIMS Portal”**. Page will be redirect to Student Financial Portal.

b) New Student:

This section is for new non-registered student

i. Local Student

Click at **bank icon** to pay through Bill Presentment (Bank Islam) or Bill Payment (CIMB & Maybank)

ii. International Student

Click at **Visa/MasterCard icon** to pay through Credit/Debit Card.

c) Alumnus (Ex-Student)

This section for alumnus/ex-student.

Click at **“Debt Settlement”**, page will be redirect to Debt Settlement Section.

Search Invoice by Matric no. /IC no. /Passport No. and proceed to payment page.

## 2.2 Other Payment:

For other payment, click at “**ePay Payment Section**”.

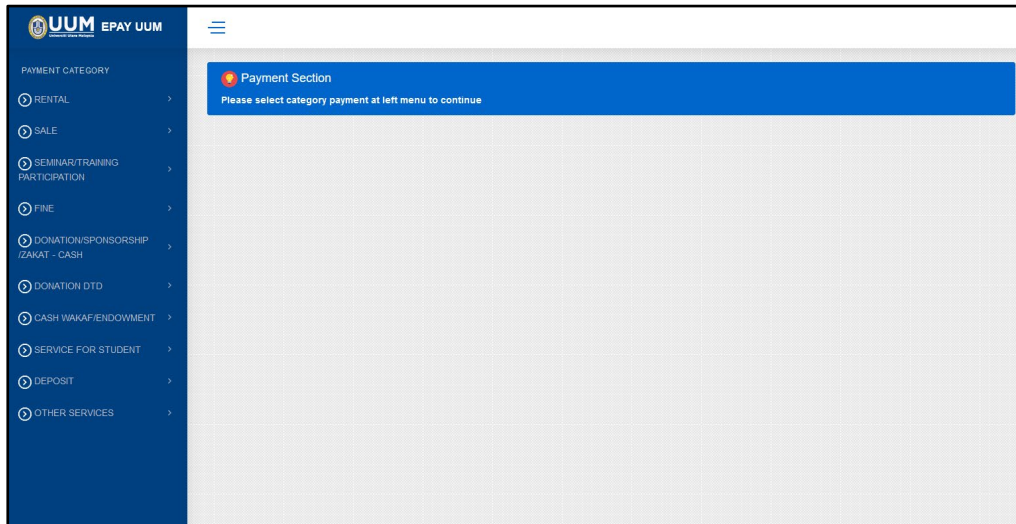
Page will be redirect to Payment Section page.

## 3.0 Payment Section

### 3.1 Payment Form

1) Select **Payment Category** at Left Bar.


Payment Form will be display at main section.



### Pop-up blocker

Please disabled pop-up blocker for e-com UUM website to ensure transaction goes through successfully.

2) Fill in payment information and payee information details.

 **Pay for other person/3<sup>rd</sup> party**  
 If this mode selected, information in this section be include in receipt.

Pay for other person/third party?  Yes  No

Other person/third party Information

**Third party Type\***

**Name\***  **IC/Passport No.**

**IC/Passport No.**  **Phone Number**

Note: Information in this section will be include in receipt

Mailing Information

3) Please review information in Confirmation Tab

4) Select Payment Mode and fill in Generated Random Character (CAPTCHA) and click 'Submit'.

### 3.2 Payment method

Page will redirect base on payment method choose (FPX & Debit/Credit Card)

#### 3.2.1 FPX

1. Please select Internet Banking option at drop list and click 'Proceed'.

Page will redirect to Internet Banking section.

The screenshot shows a payment form with the following sections:

- Payment Details:** Merchant Name (UNIVERSITI UTARA MALAYSIA), Reference No (2021013013514386211), Description (sumbangan), Amount (MYR 100.00).
- Payment Method:** Internet Banking FPX is selected. A dropdown menu shows 'CIMB Clicks'.
- Note:** (Offline) - This option is not available either due to the banks non-operating hours or the service is temporarily not available.
- Enter E-Mail address here to receive transaction status (Optional):** An email input field.
- Terms & Conditions:** A section stating that clicking 'Proceed' agrees to FPX's Terms & Conditions, with a link to 'click here' for more information.
- Buttons:** 'Proceed' and 'Back' buttons.
- Footer:** Powered by CORRAD Payment Gateway v1.1 Build 170128, Copyright 2021 CORRAD Berhad | All Rights Reserved.

#### Bank Online Status

If Bank status is offline mode, offline remark will be display beside bank name

The screenshot shows the 'Payment Method' section with 'Internet Banking FPX' selected. The dropdown menu is open, displaying a list of banks:

- Please Select The Bank
- Please Select The Bank
- Affin Bank
- AGRO01
- Alliance Bank (Personal)
- AmBank
- Bank Islam
- Bank Muamalat
- Bank Rakyat
- BSN
- CIMB Clicks

Partial text from the background form is visible, including 't available either due to the banks', 'receive transaction status', and 'button, you agree to FP'.

2. Login to your internet banking bank. Complete payment process & verification.  
After completion, page will be redirect to Payment Status page.

(example: payment through CIMB Clicks)

The image displays three overlapping screenshots from the CIMB Clicks internet banking interface. The top-left screenshot shows the login page with the CIMB Clicks logo, navigation links (ATM Locator, Help, FAQ, Contact Us), and a form to enter login credentials. It includes a 'Forgot your User ID or Password?' link and an 'ALERT' box with security instructions. The top-right screenshot shows the payment status page, featuring the CIMB Clicks and FPX logos, a 'Logout' button, and a green confirmation bar. Below this, transaction details are listed, including the Seller Order Number (148866126) and FPX Transaction ID (1705170903440947). A table shows the transaction amount of MYR 1.53. The bottom screenshot shows the Transaction Authorisation Code (TAC) screen, with a 'TAC on SMS' icon and an input field for the TAC number.

**CIMB Clicks**  
Please enter your login credentials  
Enter User ID  
Cancel Next  
Forgot your User ID or Password?  
**ALERT**  
Don't respond to suspicious emails and SMS on failed transactions from unknown senders. Contact us immediately at 03-6204 7788 if you are in doubt or suspect your account has been compromised.

secured site Logout  
**CIMB Clicks**  
FPX  
Your account has been deducted | CIMB Reference No. 83\*31X.22 17 MAY 2017, 09:05:19 AM

	Amount
MYR 1.53	

148866126  
Seller Order Number

1705170903440947  
FPX Transaction ID

**Total**  
MYR 1.53

**From**  
Savings Account XXXX50XX  
Account

**Important Note:**  
1. This is not the final confirmation of your payment. Please check with your merchant for final confirmation.  
2. Please click on the "Continue with Transaction" button below and DO NOT close the browser until final receipt is displayed.

Transaction Authorisation Code (TAC)  
TAC on SMS  
Enter TAC number

### 3.2.2 Debit/Credit Card



#### 1. Select Card type (Visa or master Card)

**BANK ISLAM**

Merchant name: **Universiti Utara Malaysia**

Select your preferred payment method

Pay securely using SSL+ by clicking on the card logo below:


© 2005-2019 Mastercard

#### 2. Fill in card information and click 'pay'.

**BANK ISLAM**

Merchant name: **Universiti Utara Malaysia**


Enter your card details

 **VISA:** You have chosen **VISA** as your method of payment. Please enter your card details into the form below and click "pay" to complete your purchase.


Card Number ::

Expiry Date ::  /  **month/year**

Security Code ::  The 3 digits after the card number on the signature panel of your card.



Purchase Amount :: MYR



**Verified by VISA**

3. Please complete verification process (if any).

Time remaining: 4 min. 58 sec.

<b>Merchant Name</b>	: Universiti Utara Malaysia
<b>Amount</b>	: MYR 1x00
<b>Transaction Date</b>	: Wed May 1x2017 9:xx:02 GMT+0800
<b>VISA No.</b>	: xxxx xxxx xxxx 5639
<b>MSOS Code</b>	: <input type="text"/>

4. After completion, page will be redirect to Payment Status page.

**BANK ISLAM**

Merchant name: Universiti Utara Malaysia

Please wait while your payment is processed

Please wait...

The server is processing your payment using VISA for the value of MYR RM10.00.

© 2005-2010 MasterCard

## 4.0 Payment Status

1. After payment complete, page will be redirect to payment status page. This page will display payment information and payment status.

**Payment Status**

Thank You  
 ✓ Payment Transaction : Success

[Generate PDF](#)

Receipt No. RS000 [REDACTED]

**Payee Details**

Name [REDACTED]  
 IC/Passport no. [REDACTED]  
 Email [REDACTED]  
 Tel No. [REDACTED]

**Payee Information**

Payment Category: DONATION/SPONSORSHIP/ZAKAT - CASH  
 Payment Type: DONATION  
 Payment For: AKAUN AMANAH BENICANA  
 Payment Description: [REDACTED]  
 Amount: RM 1.00  
 Service Charge\*\*: RM 0.50  
 Total Amount: RM 1.50  
 Payment Mode: FPX (CIMB CLICKS)  
 Payment Status: SUCCESS

Reference No. (FIMS): 20210324105152023726  
 Trace No.: 2103240946550116  
 Reference No. (ePay): 2021032409464926332

Please keep payment receipt for future reference.

2. Click 'Generate PDF' to generate receipt in pdf format in new window/tab.

**ePay UUM - Online Payment**  
 Payment Receipt

Receipt No. : [REDACTED] 21 Status : **SUCCESSFUL**

**Payee Details**

Name : [REDACTED]  
 IC/Passport no. : [REDACTED]  
 Address : [REDACTED]  
 Email : [REDACTED]  
 Tel No. : [REDACTED]

**Payment Information**

Payment Category : DONATION/SPONSORSHIP  
 Payment Type : DONATION  
 Payment For : [REDACTED]  
 Payment Description : [REDACTED]  
 Transaction Date : 24 March 2021 09:46:49am  
 Amount : RM 1.00  
 Service Charge : RM 0.50  
 Total Amount : RM 1.50  
 Payment Type : FPX (CIMB CLICKS)

Reference No. (FIMS) : 20210324105152023726  
 Trace No. : 2103240946550116  
 Reference No. (ePay) : 2021032409464926332



### Payment Record

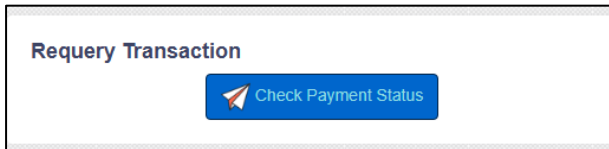
Please keep transaction record for future reference.

## 5.0 Check Payment Status

Use this section to view payment history and **refresh payment statuses**.

If a transaction is successful at the bank but appears as 'Pending' in the system, use the **re-query** feature to update the status.

1. Click at "Check Payment Status"



2. **Fill in the Verification details.** > Use the same **email** and **IC/Passport No.** provided when the payment was made.

 The screenshot shows the "Check Payment Status" page on the UUM ePAY UUM system. It includes a header with the UUM logo and "EPAY UUM". Below the header is a light blue banner with information about transaction records and a note about automated status checks. The main form area is titled "Step 1: Verify Your Information" and contains three input fields: "Email Address \*", "IC / Passport No. \*", and "CAPTCHA \*". The CAPTCHA field shows the text "D V I G T" with a refresh icon. At the bottom of the form are three buttons: "Verify", "Reset", and "Back Home".

3. The **page** displays transaction records from the **last 10 days**. Each record includes key transaction details and the current **payment status**.

Click the "**Refresh & View**" button. This will retrieve the **latest status** and display your payment records.

 The screenshot shows the "Step 2: Your Transactions" section. At the top, there are three buttons: "Verify", "Reset", and "Back Home". Below them is a table with the following data:
 

NO.	REFERENCE NO.	DATE & TIME	DESCRIPTION	AMOUNT	STATUS	ACTION
1	202603261628239428	26 Mar 2026 04:28 PM	WAKAF	RM 3.00	Successful	Refresh & View
2	202603261616127064	26 Mar 2026 04:16 PM	WAKAF	RM 2.00	Successful	Refresh & View

4. The page will display your **payment information** and the **latest status**.
  - Click the **Download** button to save your receipt.
  - Click the **Send Email** button to resend the receipt to email address when the payment was made.

### Check Payment Status

Transaction records for the previous 10-day period are available for review.  
 Pending transactions will undergo an automated status check 20 minutes after the first attempt. Please recheck your status at that time.  
 For more information, please contact the Bursar Department at 04-928 3263

Transaction Details

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← Back to List
Download PDF
Send Email

Transaction Information	Payment Information
Reference No.: 202603261628239428	Description: WAKAF
Receipt No.: [REDACTED]	Amount: RM 3.00
Date & Time: 26 March 2026 04:28:23pm	Service Charge: RM 0.50
Payment Status: <span style="background-color: #c8e6c9; padding: 2px;">Successful</span>	Total Amount: <b>RM 3.50</b>
Payment Method:  FPX	
Payer Information	
Name: [REDACTED]	
IC / Passport No.: [REDACTED]	
Email: [REDACTED]	

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