

PRIVACY POLICE

PRIVACY AND SAFETY POLICY

This column provides more information on epay UUM privacy policy and covers the use and protection of information submitted by visitors.

If you wish to register and make a transaction or send an electronic mail containing personal information, this information may be shared with other agencies to help provide more effective and efficient services. For example, in resolving complaints that require feedback from other agencies.

COLLECTION & USE OF INFORMATION

Personal information will not be collected while you browse this website except for the information submitted by you through the menu or form provided. Your banking or credit card transaction information will be used for payment processing by UUM.

SHARING & DISCLOSURE OF INFORMATION

UUM will not share or disseminate visitor information to any party or public agency, except when;

1. Need to resolve customer problems or complaints involving other agencies.
2. Required to do so by court order or legal process; or
3. Find out the actions of visitors or users of the website in violation of any guidelines of use, rules, or other applicable terms and conditions and/or additions, or specific terms of service.

DATA PROTECTION

The latest technology, which includes the data encryption process is used to protect the data submitted and adherence to strict security standards is applied to prevent unauthorized access.

SAFETY STORAGE

All electronic storage and transmission of personal data will be protected and stored using appropriate security technology.

FEEDBACK, QUESTIONS, OR COMPLAINTS

Universiti Utara Malaysia constantly reviews and updating this policy and encourages feedback. All feedback, questions, or complaints will be submitted to the relevant parties.

LINKS TO OTHER WEBSITES

This privacy policy only applies to this website. However, this site has links to other websites that may have different privacy policies. Visitors are advised to research and understand the privacy policy of each website visited.

POLICY AMENDMENT

If there are amendments to the privacy and security policy will be updated on this page. By frequently browsing this page, visitors will get the latest information.

ONLINE SECURITY

Electronic transactions are an important component in diversifying the services of Universiti Utara Malaysia. However, the benefits of online transactions can also pose a risk of fraud by irresponsible individuals. Therefore, visitors should always be vigilant.

REPORT FALSE ELECTRONIC MAIL ACTIVITIES TO UUM

If you receive an electronic mail that is not addressed directly to you and then asks you to click on a link, reveal personal details, or make a suspicious payment, you might be exposed to the risk of fraud from a fake site. If you have received a suspicious electronic mail from Universiti Utara Malaysia, please contact the Bursar's Department, UUM. Every complaint received will be reviewed.